

## CareSource

Coverage for: Individual and Family | Plan Type: EPO

CareSource (Common Ground Healthcare) Silver \$800 CSR 87% (\$20 PCP Copay)



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact [www.caresource.com/marketplace](http://www.caresource.com/marketplace) or call 877-514-2442. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms, see the Glossary. You can view the Glossary at [healthcare.gov/sbc-glossary](http://healthcare.gov/sbc-glossary).

| Important Questions                                                             | Answers                                                                                                                                                             | Why This Matters:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall <a href="#">deductible</a> ?                                | 800 individual/\$1,600 family per Benefit Year                                                                                                                      | Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .                                                                                                                                                                                                           |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Yes. <a href="#">Preventive care</a> .                                                                                                                              | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .                                                                      |
| Are there other <a href="#">deductibles</a> for specific services?              | No                                                                                                                                                                  | You don't have to meet <a href="#">deductibles</a> for specific services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | \$3,450 individual/\$6,900 family                                                                                                                                   | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.                                                                                                                                                                                                                                                                                                                                                            |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | <a href="#">Premiums</a> , <a href="#">balance-billing</a> charges (unless balance billing is prohibited), and health care this <a href="#">plan</a> doesn't cover. | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes. See <a href="http://www.caresource.com/marketplace">www.caresource.com/marketplace</a> or call 877-514-2442 for a list of <a href="#">network providers</a> .  | This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | No                                                                                                                                                                  | You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

| Common Medical Event                                                                                                                                                                                                                   | Services You May Need                                  | What You Will Pay                            |                                                    | Limitations, Exceptions, & Other Important Network Provider Information*                                                                                                                  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|----------------------------------------------|----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                        |                                                        | Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) |                                                                                                                                                                                           |
| <b>If you visit a health care provider's office or clinic</b>                                                                                                                                                                          | Teladoc                                                | No charge                                    | Not covered                                        | None                                                                                                                                                                                      |
|                                                                                                                                                                                                                                        | Primary care visit to treat an injury or illness.      | \$20 copay                                   | Not covered                                        | None                                                                                                                                                                                      |
|                                                                                                                                                                                                                                        | <a href="#">Specialist</a> visit                       | \$40 copay                                   | Not covered                                        | None                                                                                                                                                                                      |
|                                                                                                                                                                                                                                        | <a href="#">Preventive care/screening/immunization</a> | No charge                                    | Not covered                                        | You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for. |
| <b>If you have a test†</b>                                                                                                                                                                                                             | <a href="#">Diagnostic test</a> (x-ray, blood work)    | X-ray: 25% coinsurance after deductible      | Not covered                                        | None                                                                                                                                                                                      |
|                                                                                                                                                                                                                                        |                                                        | Lab: 25% coinsurance after deductible        |                                                    | None                                                                                                                                                                                      |
|                                                                                                                                                                                                                                        | Imaging (CT/PET scans, MRIs)                           | 25% coinsurance after deductible             | Not covered                                        | None                                                                                                                                                                                      |
| <b>If you need drugs to treat your illness or condition†</b><br>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.caresource.com/marketplace">www.caresource.com/marketplace</a> . | Preventive drugs                                       | No charge                                    | Not covered                                        | Up to a 30-day supply for brand name drugs filled at Retail and Specialty Drugs                                                                                                           |
|                                                                                                                                                                                                                                        | Generic drugs                                          | \$5 copay                                    | Not covered                                        |                                                                                                                                                                                           |
|                                                                                                                                                                                                                                        | Preferred brand drugs                                  | \$50 copay                                   | Not covered                                        | Up to a 90-day supply for all other Retail and Mail Order.                                                                                                                                |
|                                                                                                                                                                                                                                        | Preferred Insulin                                      | \$15 copay                                   |                                                    |                                                                                                                                                                                           |
|                                                                                                                                                                                                                                        | Non-preferred brand drugs                              | 25% coinsurance after deductible             | Not covered                                        | Any copays shown are for a 30-day supply. 90-day supplies available at 3 times the copay for Retail and 2 times the copay for Mail Order.                                                 |
|                                                                                                                                                                                                                                        | <a href="#">Specialty drugs</a>                        | 40% coinsurance after deductible             | Not covered                                        |                                                                                                                                                                                           |
| <b>If you have outpatient surgery†</b>                                                                                                                                                                                                 | Oral Chemotherapy Drugs                                | 25% coinsurance after deductible             | Not covered                                        | None                                                                                                                                                                                      |
|                                                                                                                                                                                                                                        | Facility fee (e.g., ambulatory surgery center)         | 25% coinsurance after deductible             | Not covered                                        |                                                                                                                                                                                           |
|                                                                                                                                                                                                                                        | Physician/surgeon fees                                 | 25% coinsurance after deductible             | Not covered                                        |                                                                                                                                                                                           |

\*For more information about limitations and exceptions, see the [plan](#) or policy document at [www.caresource.com/marketplace](http://www.caresource.com/marketplace) or call 877-514-2442.

†Prior authorization may be required, for more details see [www.caresource.com/mp-WI-pa](http://www.caresource.com/mp-WI-pa).

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| Common Medical Event                                                       | Services You May Need                            | What You Will Pay                                                                       |                                                                                         | Limitations, Exceptions, & Other Important Network Provider Information*                                                                                                                                                                              |
|----------------------------------------------------------------------------|--------------------------------------------------|-----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                            |                                                  | Network Provider<br>(You will pay the least)                                            | Out-of-Network Provider<br>(You will pay the most)                                      |                                                                                                                                                                                                                                                       |
| If you need immediate medical attention                                    | <a href="#">Emergency room care</a>              | Facility 25% coinsurance after deductible<br>Physician 25% coinsurance after deductible | Facility 25% coinsurance after deductible<br>Physician 25% coinsurance after deductible | Emergency room copay or coinsurance is waived if you are admitted to the hospital directly from the Emergency Department.                                                                                                                             |
|                                                                            | <a href="#">Emergency medical transportation</a> | 25% coinsurance after deductible                                                        | 25% coinsurance after deductible                                                        | Balance billing may apply to emergency ground transportation for out-of-network providers.                                                                                                                                                            |
|                                                                            | <a href="#">Urgent care</a>                      | 25% coinsurance after deductible                                                        | 25% coinsurance after deductible                                                        | Medically necessary Urgent Care services at out-of-service-area providers are covered when a covered person is traveling, or a dependent resides outside of CareSource's service area. Any follow-up care must be provided by an in-network provider. |
| If you have a hospital stay†                                               | Facility fee (e.g., hospital room)               | 25% coinsurance after deductible                                                        | Not covered                                                                             | None                                                                                                                                                                                                                                                  |
|                                                                            | Physician/surgeon fees                           | 25% coinsurance after deductible                                                        | Not covered                                                                             | 1 visit per physician per day                                                                                                                                                                                                                         |
| If you need mental health, behavioral health, or substance abuse services† | Outpatient services                              | \$20 copay for office visits                                                            | Not covered                                                                             | None                                                                                                                                                                                                                                                  |
|                                                                            | Inpatient services                               | 25% coinsurance after deductible                                                        | Not covered                                                                             | None                                                                                                                                                                                                                                                  |
|                                                                            | Office visits                                    | 25% coinsurance after deductible                                                        | Not covered                                                                             | Cost sharing does not apply for preventive services. Depending on the type of services, <a href="#">coinsurance</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).                       |
| If you are pregnant                                                        | Childbirth/delivery professional services†       | 25% coinsurance after deductible                                                        | Not covered                                                                             | Your cost for inpatient services only. See above for physician delivery charges.                                                                                                                                                                      |
|                                                                            | Childbirth/delivery facility services†           | 25% coinsurance after deductible                                                        | Not covered                                                                             |                                                                                                                                                                                                                                                       |

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| Common Medical Event                                           | Services You May Need                                                      | What You Will Pay                            |                                                    | Limitations, Exceptions, & Other Important Network Provider Information*                                                                                                                                                                                           |
|----------------------------------------------------------------|----------------------------------------------------------------------------|----------------------------------------------|----------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                |                                                                            | Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) |                                                                                                                                                                                                                                                                    |
| If you need help recovering or have other special health needs | <a href="#">Home health care</a> †                                         | 25% coinsurance after deductible             | Not covered                                        | 60 visits per Benefit Year.<br>Refer to your Certificate of Coverage for additional information.                                                                                                                                                                   |
|                                                                | <a href="#">Rehabilitation services</a> †<br>Physical/Occupational therapy | 25% coinsurance after deductible             | Not covered                                        | PT, OT, ST, Cognitive limited to 20 visits each per Benefit Year. Cardiac and Pulmonary limited to 36 visits each per Benefit Year. Post-cochlear implant aural therapy limited to 30 visits per Benefit Year. Services for custodial care are excluded.           |
|                                                                | Speech therapy                                                             | 25% coinsurance after deductible             | Not covered                                        |                                                                                                                                                                                                                                                                    |
|                                                                | Post-cochlear implant aural therapy                                        | 25% coinsurance after deductible             | Not covered                                        |                                                                                                                                                                                                                                                                    |
|                                                                | All other services                                                         | 25% coinsurance after deductible             | Not covered                                        |                                                                                                                                                                                                                                                                    |
|                                                                | <a href="#">Habilitation services</a> †<br>Physical/Occupational therapy   | 25% coinsurance after deductible             | Not covered                                        | 20 visits each per Benefit Year. Services for custodial care are excluded.                                                                                                                                                                                         |
|                                                                | Speech therapy                                                             | 25% coinsurance after deductible             | Not covered                                        | 20 visits per Benefit Year                                                                                                                                                                                                                                         |
|                                                                | Hearing aids                                                               | 25% coinsurance after deductible             | Not covered                                        | 1 hearing aid per hearing-impaired ear every 36 months.                                                                                                                                                                                                            |
|                                                                | <a href="#">Skilled nursing care</a> †                                     | 25% coinsurance after deductible             | Not covered                                        | 30 day limit per stay                                                                                                                                                                                                                                              |
|                                                                | <a href="#">Durable medical equipment</a> †                                | 25% coinsurance after deductible             | Not covered                                        | None                                                                                                                                                                                                                                                               |
|                                                                | <a href="#">Hospice services</a>                                           | 25% coinsurance after deductible             | Not covered                                        | None                                                                                                                                                                                                                                                               |
| If your child needs dental or eye care                         | Children's eye exam                                                        | No charge                                    | Not covered                                        | 1 routine eye exam per Benefit Year                                                                                                                                                                                                                                |
|                                                                | Children's eyewear                                                         | 25% coinsurance after deductible             | Not covered                                        | Limited to one pair of glasses or a 12-month supply of contact lenses per Benefit Year. If medically necessary, a replacement pair of glasses is allowed. Refer to your Certificate of Coverage for additional eyewear options that may have an additional charge. |
|                                                                | Children's dental check-up                                                 | Not covered                                  | Not covered                                        |                                                                                                                                                                                                                                                                    |

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## Excluded Services & Other Covered Services:

### Services Your Plan Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- |                                                                                            |                                                     |                            |
|--------------------------------------------------------------------------------------------|-----------------------------------------------------|----------------------------|
| • Abortion (Except in cases of rape, incest, or when the life of the mother is endangered) | • Dental care (Adult)                               | • Private-duty nursing     |
| • Acupuncture                                                                              | • Infertility treatment                             | • Routine eye care (Adult) |
| • Bariatric surgery                                                                        | • Long-term care                                    | • Routine foot care        |
| • Cosmetic surgery                                                                         | • Non-emergency care when traveling outside the U.S | • Weight loss programs     |

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Chiropractic care
- Hearing aids

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1-800-236-8517. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance: 1-800-236-8517.

### Does this plan provide Minimum Essential Coverage? Yes

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

### Does this plan meet the Minimum Value Standards? Not Applicable

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 877-514-2442

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 877-514-2442

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 877-514-2442

Navajo (Dine): Dinekehgo shika at'ohwol ninisingo, kwijijgo holne' 877-514-2442.

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

\*For more information about limitations and exceptions, see the [plan](#) or policy document at [www.caresource.com/marketplace](http://www.caresource.com/marketplace) or call 877-514-2442.

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About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network prenatal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) 800
- [Specialist copayment](#) \$40
- Hospital (facility) [coinsurance](#) 25%
- Other [coinsurance](#) 25%

This **EXAMPLE** event includes services like:

[Specialist](#) office visits (*prenatal care*)  
Childbirth/Delivery Professional Services  
Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

| Total Example Cost              | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: |          |
| Cost Sharing                    |          |
| <a href="#">Deductibles</a>     | \$800    |
| <a href="#">Copayments</a>      | \$50     |
| <a href="#">Coinsurance</a>     | \$2,300  |
| What isn't covered              |          |
| Limits or exclusions            | \$60     |
| The total Peg would pay is      | \$3,210  |

**Managing Joe's Type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) 800
- [Specialist copayment](#) \$40
- Hospital (facility) [coinsurance](#) 25%
- Other [coinsurance](#) 25%

This **EXAMPLE** event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription](#) drugs  
[Durable medical equipment](#) (*glucose meter*)

| Total Example Cost              | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: |         |
| Cost Sharing                    |         |
| <a href="#">Deductibles</a>     | \$800   |
| <a href="#">Copayments</a>      | \$500   |
| <a href="#">Coinsurance</a>     | \$30    |
| What isn't covered              |         |
| Limits or exclusions            | \$20    |
| The total Joe would pay is      | \$1,350 |

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) 800
- [Specialist copayment](#) \$40
- Hospital (facility) [coinsurance](#) 25%
- Other [coinsurance](#) 25%

This **EXAMPLE** event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

| Total Example Cost              | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: |         |
| Cost Sharing                    |         |
| <a href="#">Deductibles</a>     | \$800   |
| <a href="#">Copayments</a>      | \$100   |
| <a href="#">Coinsurance</a>     | \$400   |
| What isn't covered              |         |
| Limits or exclusions            | \$0     |
| The total Mia would pay is      | \$1,300 |

The [plan](#) would be responsible for the other costs of these **EXAMPLE** covered services